



CHASE HIGH SCHOOL

AMBITION - RESILIENCE - KINDNESS

Headteacher:
Mr Matthew Suttanwood
BSc(Hons), NPQH

Tel: 01702 354441

Ref: CBR

19 August 2026

Dear Parent/Carer

Re: My Child at School (MCAS)

As you are aware, we have been transitioning our school Management Information System to Bromcom. As part of this change, our current communication platform, Satchel One, has been discontinued.

From September, we will use **My Child At School (MCAS)** as our main platform for communicating with parents and carers.

What is MCAS?

MCAS is Bromcom's parent/carer app. It will allow you to:

- receive important school messages, alerts and announcements;
- view information about your child's attendance and performance;
- stay up to date with key school communication.

You can download the **MCAS Parent App** from the App Store or Google Play Store. Look out for icons like this:

Bromcom Computers Plc



 MyChildAtSchool - Parent App
Bromcom Computers Plc
4.5 ★



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You can also access MCAS through a web browser at:

<https://www.mychildatschool.com/>

Setting up your account

On Wednesday 2 September 2026 you should receive an invitation email to set up your MCAS account. This will be sent to the email address we currently hold on file for you.

Please note that invitation links expire after 24 hours, so we kindly ask that you complete your registration as soon as possible.

The invitation link is unique to your child's account and should not be shared with anyone else. If your link expires, or you do not receive an invitation email, you can request a new one by using the '**Forgot Password**' option on the MCAS app or website.

For support with using MCAS, please refer to the online parent/carers guide here:

<https://docs.bromcom.com/article-categories/for-parents/>

Once you have downloaded the app, please ensure that notifications are enabled in your device settings. This will help make sure that you receive important messages from the school.

Student app

Pupils will use the **Bromcom Student App**. They should not use the MCAS app, which is designed for parents and carers.

Further updates

As we continue setting up the system, you may notice that some features mentioned in the help guides are not yet visible in your app. This is expected. Additional features will be introduced gradually as they become ready.

Thank you for your continued support.

Yours faithfully

Colin Brodigan
Assistant Headteacher



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